



# HANDY-DANDY application CHECKLIST

Please include the information listed below when submitting a playcare and/or boarding application.

- Completed "Pet & Owner Information" form
- Completed "Pet Profile" form
- Read through & initialed "Policies & Procedures" form
- Initialed & signed "Boarding and Playcare Agreement" form
- Proof of Rabies, DHLPP, Bordetella vaccines
- \$5.00 non-refundable Application Fee
- Scheduled Orientation Day



# pet + information

PLEASE FILL OUT THOROUGHLY AND PRINT CLEARLY

## PET INFO

1) Name  Breed \_\_\_\_\_ M  F  Weight \_\_\_\_\_  
Spayed/Neutered? Yes  No  DOB (or approx) \_\_\_\_\_ Color \_\_\_\_\_

2) Name  Breed \_\_\_\_\_ M  F  Weight \_\_\_\_\_  
Spayed/Neutered? Yes  No  DOB (or approx) \_\_\_\_\_ Color \_\_\_\_\_

## OWNER INFO

Name/s

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ ext \_\_\_\_\_

Cell Phone \_\_\_\_\_ Other phone (specify) \_\_\_\_\_

Email \_\_\_\_\_

How did you hear about Mud Puppies? \_\_\_\_\_

## EMERGENCY CONTACT INFO (local resident *other than* owners listed above)

Name \_\_\_\_\_ Relationship \_\_\_\_\_

Home Phone \_\_\_\_\_ Work Phone \_\_\_\_\_ Cell \_\_\_\_\_

## Authorized Guardians (Other persons whom I authorize to pick up my pet.)

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

## VETERINARIAN INFO

Vet Clinic Name \_\_\_\_\_ Veterinarian Name \_\_\_\_\_

Phone \_\_\_\_\_

<b>Office Use Only</b>	Initial _____	Initial _____
Date App. Recv'd _____	Vaccinations complete _____	<b>Initial Application COMPLETE</b> _____
Recv'd by _____	Heartworm/Flea Prev. _____	
App Fee Collected by _____		Successful Orientation Completed <input type="checkbox"/>



# pet profile

PLEASE FILL OUT THOROUGHLY AND PRINT CLEARLY

## GENERAL INFORMATION

- How long have you had your pet? \_\_\_\_\_ Pet's age when acquired \_\_\_\_\_
- Is your pet housebroken? Yes  No
- Do you take your dog to the dog park? Yes  No  If yes, how often? \_\_\_\_\_
- Check if your pet has ever attended: Daycare  Boarding/Kenneling
- Please note any concerns based on your pet's previous daycare/boarding experience/s:

---

---

- To your knowledge, has your pet ever been attacked by another dog or abused by other people?  
Yes  No  If yes, please describe incident and effects: \_\_\_\_\_

---

---

## MEDICAL INFORMATION

- Has your pet had any of the following conditions within the past 30 days? (check all that apply)  
Fleas  Ear Mites  Mange  Type \_\_\_\_\_ Diarrhea  Ringworm  Parvovirus   
Intestinal parasites (worms)  Type \_\_\_\_\_ Blood in stool/urine  Conjunctivitis   
Other condition/s we should be informed of: \_\_\_\_\_

---

- Method of Heartworm prevention: \_\_\_\_\_ Frequency \_\_\_\_\_
- Method of Flea prevention: \_\_\_\_\_ Frequency \_\_\_\_\_
- Is your pet currently taking any medications (excluding heartworm & flea preventatives)? Yes  No   
If yes, please list what kinds and what they are for: \_\_\_\_\_

---

---

- Does your pet have any food or environmental allergies? No  Yes  To \_\_\_\_\_
- Does your pet have any special needs or restrictions on activity we should be aware of? Yes  No   
If yes, please describe: \_\_\_\_\_

---

## PERSONALITY & BEHAVIOR

- Please check the boxes that best describe your dog **at HOME**:

Aloof/Independent  Shy/Timid  Laid Back  Calmly Affectionate   
Exuberant but Controlled  Hyper/Excitable  Dominant  Aggressive

Comments: \_\_\_\_\_

- Please check the boxes that best describe your dog **when meeting NEW PEOPLE**:

Aloof/Independent  Shy/Timid  Laid Back  Calmly Affectionate   
Exuberant but Controlled  Hyper/Excitable  Dominant  Aggressive

Comments: \_\_\_\_\_

- Please check the boxes that best describe your dog **when meeting OTHER DOGS**:

Aloof/Independent  Shy/Timid  Laid Back  Calmly Affectionate   
Exuberant but Controlled  Hyper/Excitable  Dominant  Aggressive

Comments: \_\_\_\_\_

- Has your dog ever bitten another dog or person? Yes  No  If yes, please describe the circumstances: \_\_\_\_\_

- Are there any particular types of dogs or people that your dog tends to dislike or fear? Yes  No

If yes, please describe: \_\_\_\_\_

- Are there areas on your pet's body that are hypersensitive or that he/she does not like to have touched?

Yes  No  If yes, please describe: \_\_\_\_\_

- Does your pet have a tendency to (check all that apply):

Bark excessively  Chew destructively  Dig  Cry/Howl when left alone  Mouth people

Eat stool  Growl when playing  Escape  Chew on self  Pull on leash

Chase squirrels/cats/etc  Other  \_\_\_\_\_

- Are you able to take food items away from your pet without him/her growling or snapping? Yes  No

- Are you able to remove objects from your pet's mouth? Yes  No



▪ Does your pet readily share toys with other dogs: Yes  No  Not sure

▪ Please indicate the level of obedience training your pet has had:

None  Puppy Kindergarten  Basic/Intro  Intermediate

Advanced/Canine Good Citizen  Home Training  Sport/Agility/Trials/Working

▪ Please note anything else you feel we should know about your pet to ensure his/her comfort and safety and the safety of our other guests and staff:

---

---

---

---





# pet profile

PLEASE FILL  
OUT  
THOROUGHLY  
AND PRINT  
CLEARLY

## GENERAL INFORMATION

- How long have you had your pet? \_\_\_\_\_ Pet's age when acquired \_\_\_\_\_
- Is your pet housebroken? Yes  No
- Do you take your dog to the dog park? Yes  No  If yes, how often? \_\_\_\_\_
- Check if your pet has ever attended: Daycare  Boarding/Kenneling
- Please note any concerns based on your pet's previous daycare/boarding experience/s:  
\_\_\_\_\_  
\_\_\_\_\_

- To your knowledge, has your pet ever been attacked by another dog or abused by other people?  
Yes  No  If yes, please describe incident and effects: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## MEDICAL INFORMATION

- Has your pet had any of the following conditions within the past 30 days? (check all that apply)  
Fleas  Ear Mites  Mange  Type \_\_\_\_\_ Diarrhea  Ringworm  Parvovirus   
Intestinal parasites (worms)  Type \_\_\_\_\_ Blood in stool/urine  Conjunctivitis   
Other condition/s we should be informed of: \_\_\_\_\_  
\_\_\_\_\_

- Method of Heartworm prevention: \_\_\_\_\_ Frequency \_\_\_\_\_
- Method of Flea prevention: \_\_\_\_\_ Frequency \_\_\_\_\_
- Is your pet currently taking any medications (excluding heartworm & flea preventatives)? Yes  No   
If yes, please list what kinds and what they are for: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Does your pet have any food or environmental allergies? No  Yes  To \_\_\_\_\_
- Does your pet have any special needs or restrictions on activity we should be aware of? Yes  No   
If yes, please describe: \_\_\_\_\_  
\_\_\_\_\_

## PERSONALITY & BEHAVIOR

- Please check the boxes that best describe your dog **at HOME**:

Aloof/Independent  Shy/Timid  Laid Back  Calmly Affectionate   
Exuberant but Controlled  Hyper/Excitable  Dominant  Aggressive

Comments: \_\_\_\_\_

- Please check the boxes that best describe your dog **when meeting NEW PEOPLE**:

Aloof/Independent  Shy/Timid  Laid Back  Calmly Affectionate   
Exuberant but Controlled  Hyper/Excitable  Dominant  Aggressive

Comments: \_\_\_\_\_

- Please check the boxes that best describe your dog **when meeting OTHER DOGS**:

Aloof/Independent  Shy/Timid  Laid Back  Calmly Affectionate   
Exuberant but Controlled  Hyper/Excitable  Dominant  Aggressive

Comments: \_\_\_\_\_

- Has your dog ever bitten another dog or person? Yes  No  If yes, please describe the

circumstances: \_\_\_\_\_

- Are there any particular types of dogs or people that your dog tends to dislike or fear? Yes  No

If yes, please describe: \_\_\_\_\_

- Are there areas on your pet's body that are hypersensitive or that he/she does not like to have touched?

Yes  No  If yes, please describe: \_\_\_\_\_

- Does your pet have a tendency to (check all that apply):

Bark excessively  Chew destructively  Dig  Cry/Howl when left alone  Mouth people

Eat stool  Growl when playing  Escape  Chew on self  Pull on leash

Chase squirrels/cats/etc  Other  \_\_\_\_\_

- Are you able to take food items away from your pet without him/her growling or snapping? Yes  No

- Are you able to remove objects from your pet's mouth? Yes  No



▪ Does your pet readily share toys with other dogs: Yes  No  Not sure

▪ Please indicate the level of obedience training your pet has had:

None  Puppy Kindergarten  Basic/Intro  Intermediate

Advanced/Canine Good Citizen  Home Training  Sport/Agility/Trials/Working

▪ Please note anything else you feel we should know about your pet to ensure his/her comfort and safety and the safety of our other guests and staff:

---

---

---

---





# mud puppies playcaRE + boardiNG policES + pROcEdUREs

PLEASE READ  
THOROUGHLY  
AND INITIAL  
BOTTOM OF  
EACH PAGE.

### Operational Hours

Mon-Fri	7am-8pm
Sat	8am-7pm
Sun	11am-6pm

### **RATES**

<b>Playcare</b>	<b>Boarding</b>
General: \$20/day - \$16 for 2 <sup>nd</sup> pet in same bunk Regular Rover: \$18/day (\$180 for 10 pre-paid visits) Steady Eddie: \$17/day (\$340 for 20 pre-paid visits) Max Pass: \$14/day (\$840 for 60 pre-paid visits)	\$30/night \$22 for 2 <sup>nd</sup> pet in same bunk
Squeaky-Clean Send-Off: \$20 (brush, bath, fluff dry) Initial Orientation Day: \$25 (includes collar to keep) 2nd pet in same bunk: \$20 One time non-refundable \$5 application fee	

The following policies and procedures apply to all clients utilizing Mud Puppies Playcare and Boarding services and facilities, in order to best ensure the health and safety of all of our guests.

### **PICK-UP, DROP-OFF & LATE FEES**

**Playcare Drop-off:** 7:00 am - 11:00 am Monday-Friday  
 8:00 am - 11:00 am Saturday  
 11:00 am - 1:00 pm Sunday  
 \*\* Applies to pre-screened and approved pets \*\*

Later drop-offs will likely affect the number of walks and group playtimes your pet will have access to. The advertised minimum of four walks and four playtimes applies Monday through Friday when pets are dropped off by 8:00 am. (Depending on volume and rotation of pets during the day, pets dropped off later than 8:00 am may still receive four walks and four playtimes.)

**Playcare Pick-up:** Pets must be picked up from playcare **NO LATER THAN 7:00 pm Monday – Friday, NO LATER THAN 6:00 pm Saturdays and NO LATER THAN 5:00 pm on Sundays.** The full day's fee still applies to pets picked up earlier in the day. \*\* Pets not picked up from playcare by 7:00 pm (5:00 pm on Sundays) will be boarded overnight, and owners will be charged a **\$30 overnight boarding fee\*\*.** If this occurs, pet must be picked up no later than 10:00 am the next morning Mon-Fri, 12:00 on Saturday, or 2:00 pm on Sunday, in accordance with our boarding pick-up policy.

**Boarding Drop-off:** Monday-Friday, No later than 5:00 pm  
 Saturday, No later than 3:00 pm  
 Sunday, No later than 2:00 pm  
 \*\* Applies to pre-screened and approved pets \*\*

The advertised minimum of four walks and four playtimes applies Monday through Friday when pets are dropped off by 8:00 am. (Depending on volume and rotation of pets during the day, pets dropped off later than 8:00 am may still receive four walks and four playtimes.)

**Boarding Pick-up:** Pets must be picked up from boarding **NO LATER THAN 10:00 am Mon-Fri, 12:00 pm Saturday, and 2:00 pm Sunday.** \*\* Pets not picked up by the above pickup times will be required to pay a \$20 playcare fee\*\* If this occurs, pet must be picked up in accordance with our playcare pick-up policy above.

Please Initial \_\_\_\_\_



## APPLICATION

New clients must submit a complete application packet and required medical records prior to attending Mud Puppies Playcare and Boarding. There is a **\$5 non-refundable application fee** due upon submission of application. The following requirements for acceptance exist for the health, safety, and comfort of your pet and other pets in our care:

**Spay/Neuter:** Mud Puppies advocates responsible pet ownership and the prevention of unwanted pets. In this spirit, and as members of Central Texas' Spay Neuter Incentive Program (S.N.I.P), we require that pets over the age of six months be spayed or neutered in order to participate in our playcare and boarding services.

**Age:** Pets must be through their puppy series of shots. Based on an initial interview, older pets may be asked to bring in a certificate of health or letter of clearance from a veterinarian prior to attending.

**Vaccinations:** Pets must be vaccinated against Rabies, DHLPP and Bordetella. If your pet has never had a particular vaccination, vaccination must have been administered a minimum of 48 hours prior to attendance at Mud Puppies. Documented proof of current vaccinations must be on file prior to attendance. (Rabies tag will not be an acceptable form of proof.) Pets that fall out-of-date with vaccinations after initial acceptance will not be allowed to attend further until brought up to date with submitted documentation.

**Fleas & Heartworm:** Pets must be on widely accepted flea prevention and heartworm prevention programs. If fleas or ticks are found on your pet upon his/her arrival or during his/her stay at Mud Puppies, he/she will be given a flea bath at owner's expense. The fee for a flea bath in such a case is \$30 plus \$5 for BioSpot.

**Overall Health:** Pets who have been ill or injured within the past 30 days may be required to submit a certificate of health or letter of clearance from a veterinarian prior to attending. Additionally, pets exhibiting signs of distress, restricted movement, labored breathing, or other symptoms of concern may require veterinary clearance prior to attending.

Please do not bring your pet in if he/she is vomiting, has diarrhea, or is otherwise under the weather. After acceptance, please advise Mud Puppies of any changes in your pet's health or medication, even if medications will not be administered at our facility.

**Behavior:** Pets must interact with people and other pets in a safe and non-threatening manner. While playcare is an excellent way to socialize your pet, it is not an appropriate place for aggressive or severely under-socialized animals. While all pets are screened upon applying for attendance at Mud Puppies, it is impossible to determine an animal's potential reactions to innumerable situations that it may encounter in our care.

Mud Puppies reserves the right to refuse or discontinue admittance to any animal we may feel is inappropriate for attendance at our facility. Further, at our discretion, Mud Puppies may limit your pet's interaction with other animals and may in other ways limit your pet's activities while in our care if it is necessary to do so for the safety of your pet or other pets in our care. Owners will be notified of any such issues should they arise.

**Orientation Day:** Upon receipt of a complete application packet and required documents, all pets will attend a first-day orientation and screening period to assess suitability. There will be a fee of **\$25** for this day. In addition to a day of playcare to assess your pet's suitability, you will receive a martingale-style collar (yours to keep) for use when your pet is at our facility. On this first visit, your pet will be temperament-tested and monitored for adjustment to the environment and interaction with staff and other animals. Successful adjustment during the orientation day will determine the final acceptance or denial of your application.

\*\* Pets applying for boarding must first attend an orientation day at playcare prior to acceptance for boarding.\*\* We recommend scheduling an orientation day well in advance of your boarding needs to allow time for alternate arrangements should it be determined that your pet is not an appropriate match for boarding at Mud Puppies.

## PAYMENT

Payment is due in full at the time of drop-off for both playcare and boarding. We accept cash, checks, Visa, and Mastercard. Any additional charges incurred during stay are due upon pick-up.

Please Initial \_\_\_\_\_



## RESERVATIONS & CANCELLATION POLICY

**Playcare:** As space is limited, we recommend that you make a reservation at least 48 hours before requested play day. We do not take reservations for playcare more than 3 months in advance. A credit card is required to hold a reservation. Please note that shorter notice reservations are subject to charges in accordance with our cancellation policy below. Therefore, reservations made less than 24 in advance will be charged the full fee whether you show or not.

Cancellations may be made without penalty up to 24 hours before your pet's scheduled stay. No-shows and cancellations made less than 24 hours in advance will be charged the full playcare fee. Cancellation charges will be made to the credit card provided at the time of reservation.

**Boarding:** Reservations for boarding should be made as far in advance as possible to secure a spot for you pet. A credit card is required to hold a reservation. Short notice reservations are subject to charges in accordance with our cancellation policy below.

Cancellations may be made without penalty up to 7 days before the day of your pet's scheduled stay. Cancellations made less than 7 days but at least 3 days in advance will be charged 50% of your pet's total scheduled stay. Cancellations made less than 3 days in advance will be charged for the full scheduled stay. If you cut your pet's stay short by picking him/her up early, you will still be charged for the full scheduled stay. Cancellation charges will be made to the credit card provided at the time of reservation.

## WHAT TO BRING

**Playcare:** We ask that playcare guests not bring anything with them from home -- just a Mud-Puppies-approved collar with tags and a leash. Your pet will be provided with soft bedding in his/her bunk and community-use toys in the play areas.

**Boarding:** If bringing your pet's food from home, please bring enough for the length of your pet's stay, plus one extra feeding just in case. Dry kibble must be brought in resealable plastic containers or food storage bags, clearly labeled with your pet's first and last name. Non-disposable containers will be returned to you unwashed. Canned or pouched food must be clearly labeled with pet's first and last name on the container. If one feeding is less than a full can or pouch, an appropriately sized resealable food storage bag must be provided by owner. Please provide feeding instructions, including amount and feeding time (am or pm). For those who wish for Mud Puppies to provide food, there will be a fee of **\$1 per cup with a minimum charge of \$1 per day.** (There is no charge for feeding your pet his/her own food brought from home.)

Pets who are boarding with us are encouraged to bring one or two special toys for comfort. **(PLEASE DO NOT BRING RAWHIDE CHEWS.)** It must be clearly labeled with the pet's first and last name. If it is not possible to label the item directly, please bring it in a clearly labeled resealable food storage bag. This toy will be used in pet's private bunk only.

**Collars/Tags:** Mud Puppies will size your pet for a collar on his/her orientation day. You will be issued a martingale-style collar that is to be used any time your pet is brought to our facility. This style of collar is safe, humane, and highly recommended by vets and trainers. All pets must be dropped off on leash with a Mud-Puppies-approved collar and a tag with pet's name and phone number or address. **Please do not bring your pet in wearing any other collars.**

**Medication:** To the extent possible, please administer medications to your pets at home before or after their stay at Mud Puppies. Pets who require the administration of medication for a non-communicable condition during their stay must notify Mud Puppies in advance and must provide enough medication for the duration of stay, along with detailed administration instructions. Medication must be brought in original containers and further bagged together in a resealable food storage bag labeled with pet's first and last name. Mud Puppies will not administer hypodermic injections.

Please Initial \_\_\_\_\_



## **EMERGENCY VET CARE**

In the event your pet should need medical attention while in our care, he/she will be taken to Hwy 620 Animal Hospital across the street from our facility or another nearby licensed veterinarian. Outside of regular business hours your pet may be taken to the Emergency Animal Hospital at 12034 Research Boulevard. Every effort will be made to notify you in such an occurrence. The cost of veterinary care will be your responsibility and must be paid in full upon pick-up of your pet.

Please Initial \_\_\_\_\_





# playcare and boarding agreement

Please read and initial the following terms and conditions:

\_\_\_\_\_ I understand that I place my pet/s under the care of Mud Puppies for boarding, playcare, or any other service without liability on the part of Mud Puppies and its staff for loss or damage by or from disease, escape, injury, theft, fire, death, or other unavoidable causes, due diligence and care having been exercised. Mud Puppies and its staff will not be held liable for injury or damage to persons, other pets, or property caused by pets in its care.

\_\_\_\_\_ While all pets participating in playcare or boarding at Mud Puppies are up-to-date on vaccinations, there are viruses with different strains that cannot be fully vaccinated against. Canine cough and other ailments can be contracted any time a dog comes into contact with another dog. I will not hold Mud Puppies and its staff liable for the contraction of any such illness during my pet's stay.

\_\_\_\_\_ I authorize Mud Puppies and its staff to allow my pet/s to interact with other pets at their facility. I understand that, although all pets are evaluated for temperament and personality, and playtimes are supervised by Mud Puppies staff, my pet/s may become injured during interaction and play with other pets. I agree to hold Mud Puppies and its staff harmless for damages resulting from such an injury.

\_\_\_\_\_ I authorize Mud Puppies staff to walk my pet, with other dogs, outside of the Mud Puppies facility (both on and off the Lake Creek Village premises). I understand that my pet will be kept on-leash using a martingale-style collar during any outdoor walks. I release Mud Puppies and its staff from liability for any damages caused by other persons, stray animals, or forces of nature encountered on such walks.

\_\_\_\_\_ If I request that more than one pet share a bunk space, I assume all responsibility for any injuries or illness they may cause to one another.

\_\_\_\_\_ All pets staying at Mud Puppies' playcare and boarding facility will be checked for flea infestation. I understand that if fleas or ticks are found on my pet, s/he will be given a flea bath at my expense (\$30 fee). While every effort is made to maintain a flea-free environment, I will not hold Mud Puppies and its staff liable for the occasional occurrence of fleas.

\_\_\_\_\_ Should my pet require medical attention for illness or injury while in the care of Mud Puppies and its staff, I authorize Mud Puppies to provide emergency medical care and to transport my pet to a licensed veterinarian of its choosing for treatment. I agree to reimburse Mud Puppies upon pick-up of my pet for any costs incurred in such an event. While Mud Puppies and its staff will make every effort to secure necessary veterinary care in an emergency, I will not hold Mud Puppies and its staff liable if unforeseen circumstances make it impossible for them to do so.

\_\_\_\_\_ I agree to use a Mud Puppies issued or approved collar with identification tags each time I bring my pet in for playcare or boarding.

\_\_\_\_\_ If I leave a toy or personal item with my pet while boarding, I understand that the item may not be returned to me in the same condition as when it was left. I will not hold Mud Puppies or its staff responsible for damage to such items.

\_\_\_\_\_ I authorize Mud Puppies to charge outstanding late fees, cancellation fees, and other expenses incurred (as outlined in this Agreement and Mud Puppies Policies and Procedures) to the following credit card:

Visa    Mastercard   Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_ 3-digit code \_\_\_\_\_

\_\_\_\_\_ I hereby certify that I am the lawful owner of the pets referenced in this application. I further certify that I have read and understood the terms and conditions of this Playcare and Boarding Agreement as well as the Mud Puppies Playcare and Boarding Policies and Procedures. I agree to abide by all policies and procedures and accept all the terms, conditions, and statements contained therein.

Owner Signature \_\_\_\_\_ Date \_\_\_\_\_



## Handy-dandy Drop-off Checklist

Before dropping your pet/s off at Mud Puppies for playcare or boarding, be sure to have the following:

- Payment ready upon drop-off (cash, check, Visa, or Mastercard)
- Mud Puppies issued or approved collar with tags, and a leash.
- Flea- and tick-free pet. Please check your pet for fleas/ticks prior to drop-off and be sure s/he is current on flea preventative application.
- Healthy pet. If your pet is injured, ill, or experiencing vomiting or diarrhea, please do not bring him/her to playcare or boarding. If your pet has been injured or ill in the last 30 days, please bring in a letter of clearance or certificate of health from your veterinarian.
- Food for duration of visit. Enough for length of stay, plus one extra feeding. In resealable plastic containers clearly labeled with pet's FIRST AND LAST NAME. Include feeding instructions.  
(For BOARDING pets who will not be eating Mud Puppies provided food.)
- Medications and administration instructions. In original containers, bagged together in resealable food storage bag clearly labeled with pet's FIRST AND LAST NAME.  
(Only if NECESSARY to administer during your pet's stay.)
- One toy from home. (BOARDING guests only.) No rawhide or consumables. Must be clearly labeled or in a clearly labeled resealable food storage bag.